

## Watford Community Housing Trust Repairs service - Residents' survey

\* Please circle as appropriate

1.	Are you happy with the Trust's housing repairs service?  YES* / NO*
2.	When you call the Trust with a housing issue are you satisfied with the way in which your issue is dealt with?  YES* / NO*
3.	Would you be willing to complete a satisfaction slip once work to your home is completed?  YES* / NO*
4.	Once the service charges are agreed and set do you feel it is important for each tenant to receive an individual letter, setting out details of what they are paying for?  YES* / NO*

Please use the box below for any comments you may wish to make